# **FY2019 Annual Survey of South Dakota Public Libraries**

Shaded fields are prefilled in the online survey. Contact the SDSL Data Coordinator to make changes to these fields: <a href="mailto:shawn.behrends@state.sd.us">shawn.behrends@state.sd.us</a> / 605-280-5834 / toll free 800-423-6665

#### SECTION A. - GENERAL INFORMATION

| Library Name  |            | County        |                 |        |                           |           |         |                    |
|---|------------|---------------|-----------------|--------|---------------------------|-----------|---------|--------------------|
|   |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Mailing Address   |            |               | Street Address  |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Mailing City  |            |               |                 |        | Zip Code                  |           |         |                    |
| Mailing Oity  |            |               |                 |        | Zip code                  |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Contact   |            |               |                 |        |                           |           |         |                    |
| Library Director  |            |               |                 |        | Email address of director |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Library Phone   |            |               |                 |        |                           |           |         |                    |
| ,   |            |               |                 |        |                           |           |         | •                  |
|   |            |               |                 |        |                           |           |         |                    |
| Admin   |            |               |                 |        |                           |           |         |                    |
|   |            | Legal Service | Area            | Govern | nment unit under wh       | ich       |         |                    |
| Fiscal year repo  | orting     | Boundary Cha  |                 |        | is legally establishe     |           | Year I  | egally established |
|   |            |               |                 |        |                           | ,         |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Population  |            |               |                 |        |                           |           |         |                    |
| Population of th  |            |               |                 |        |                           |           |         |                    |
| Based on Census population estimates for your legal service area. |            |               |                 |        |                           |           |         |                    |
| Estimated population of total service area                        |            |               |                 |        |                           |           |         |                    |
| Estimate the population you <u>actually</u> serve.                |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| What does the library charge for a nonresident library card?      |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Outlets   |            |               |                 |        |                           | 1         |         |                    |
| Number of Cent  | tral Libra | aries         | Number of       | Branch | Libraries                 | Number of | of Book | mobiles            |
|   |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Building/   |            |               |                 |        |                           |           |         | Total square       |
| remodeling of   Building/remodeling explanation                   |            |               |                 |        | footage main              |           |         |                    |
| library   |            |               | library         |        |                           |           |         |                    |
| -   |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |
| Codes   |            |               |                 |        |                           |           |         |                    |
|   |            |               | Geographic Code |        |                           |           |         |                    |
| Logal Dasis Col   | 10         |               |                 |        | Geographic Gode           |           |         |                    |
|   |            |               |                 |        |                           |           |         |                    |

Library Hours - Public service hours of the main branch.

|           | Open | Close | Total hours |
|-----------|------|-------|-------------|
| Sunday    |      |       |             |
| Monday    |      |       |             |
| Tuesday   |      |       |             |
| Wednesday |      |       |             |
| Thursday  |      |       |             |
| Friday    |      |       |             |
| Saturday  |      |       |             |

| Total hours open per week |  |
|---------------------------|--|
|---------------------------|--|

# SECTION C. -- PERSONNEL

#### Head Librarian

|                | Current Annual | Hours worked per          | Highest education level    | Total number of years head           |
|----------------|----------------|---------------------------|----------------------------|--------------------------------------|
| Head Librarian | Salary         | week by head<br>librarian | achieved by head librarian | librarian has<br>worked in the field |
|                |                |                           |                            |                                      |

#### Other Librarians

| Total number of OTHER paid librarians | Total number of OTHER librarians worked per week | Total hours worked per week-ALL librarians | Total paid librarians FTE |
|---------------------------------------|--|--|---------------------------|
|                                       |  |  |                           |

#### All Other Paid Staff

| Total number of all other paid staff | Total number of all other paid staff hours worked per week | All other paid staff FTE | Total paid employees FTE |
|--------------------------------------|--|--------------------------|--------------------------|
|                                      |  |                          |                          |

Staff paid by non-library sources

| Number of staff paid from other sources | Non-library pay sources | Average hours/week by staff paid by non-library source |
|---|-------------------------|--|
|   |                         |  |

#### Volunteers

| Total number of volunteers | Average number of hours worked by |  |
|----------------------------|-----------------------------------|--|
|                            | volunteers per week               |  |

#### ALA-MLS Librarians

| Total number of ALA-MLS librarians | Hours worked per week – ALA-<br>MLS librarians | FTE librarians ALA-MLS librarians |
|------------------------------------|--|-----------------------------------|
|                                    |  |                                   |

#### **SECTION D -- INCOME**

Operating Income received during fiscal year

| Operating income – City/Town                                  |  |
|---|--|
| Operating income – County                                     |  |
| Operating income – School District                            |  |
| Operating income – Tribal Appropriation                       |  |
| Operating income – College Appropriation                      |  |
| Operating income – Other Contracts (other libraries or towns) |  |
| Local Government Revenue                                      |  |
| State Appropriations  |  |
| Federal Income  |  |
| What amount of federal operating income is from LSTA grants?  |  |
| Other Operating Income  |  |
| Total Operating Income  |  |

# Capital Income

| Local government capital income   |  |
|-----------------------------------|--|
| State government capital income   |  |
| Federal government capital income |  |
| Other capital income              |  |
| Total capital income              |  |

#### SECTION F -- EXPENDITURES

| Staff Expenditures   | EXPENDITURES                 |
|--|------------------------------|
| Salaries and Wages for Library Staff   |                              |
| Total employee benefits  |                              |
| Total all salaries and benefits  |                              |
|  | ,                            |
| Collection Expenditures  |                              |
| Print materials expenditures   |                              |
| Electronic materials expenditures  |                              |
| Other materials expenditures   |                              |
| Total expenditures for library materials   |                              |
| Other Operating Expenditures   |                              |
| All other operating expenditures   |                              |
|  |                              |
|  | Total operating expenditures |
|  |                              |
| If there is a large difference between total operating income and total operating expenditures, please |                              |
| provide an explanation for the difference and what   |                              |
| happens to unspent revenue.  |                              |
| Capital Expenditures   |                              |
| Capital expenditures on facility   |                              |
| Capital expenditures on technology   |                              |
| Other capital expenditures   |                              |
| Total Capital Expenditures   |                              |
|  | Tatal Funanditure            |
|  | Total Expenditures           |

## SECTION F – LIBRARY HOLDINGS

| SECTION 1 - EIDIVART HOLDINGS                              |  |
|--|--|
| Books  |  |
| Books (print)  |  |
| Ebooks accessed through SDTG                               |  |
| Other ebooks units* owned, leased, licensed                |  |
| Total Ebooks   |  |
| Subscriptions  |  |
| Current print serial subscriptions                         |  |
| Audio, Video, Other  |  |
| Audio – physical units*                                    |  |
| Audio – downloadable units* accessed through SDTG          |  |
| Other downloadable audio units* owned, leased, or licensed |  |
| Total downloadable audio                                   |  |
| Video – physical units*                                    |  |
| Video – downloadable units*                                |  |
| Other (films, multimedia kits, maps)                       |  |
| Electronic Collections (Databases)                         |  |
| Local/other licensed electronic collections (databases)    |  |
| State licensed electronic collections (databases)          |  |
| Total licensed electronic collections (databases)          |  |
|  |  |

| Total Holdings |  |
|----------------|--|
|                |  |

#### SECTION G - SERVICE ACTIVITIES

| Library | , Sanica  | Indicators |
|---------|-----------|------------|
| Library | / Service | mulcators  |

| Annual public services hours per year (ALL outlets) |  |
|---|--|
| Annual total attendance in the library              |  |
| Annual total reference transactions completed.      |  |
| Registered users                                    |  |

#### Collection Use

#### Circulation of Physical Materials

Other electronic collection use

Successful Retrieval of Electronic Information

| Circulation of Physical Materials                  |  |
|--|--|
| Books  |  |
| Magazines and other print items not included above |  |
| Non print physical items                           |  |
| Total Physical Item Circulation                    |  |
| Circulation of Electronic Materials                |  |
| Ebooks   |  |
| Audiobooks (and music)                             |  |
| Video  |  |
| Use (circulation) of Electronic Materials          |  |
| Electronic Collection (database) Use               |  |
| SDSL-provided electronic collections use           |  |

| A CONTRACTOR OF THE CONTRACTOR |  |
|--|--|
| Total Circulation of Materials   |  |
| Children's Materials Circulated  |  |
| <b>Total Electronic Content Use</b>  |  |
| Total Collection Use   |  |

## Library Programs

|                          | Library Programs | Library Program Attendance |
|--------------------------|------------------|----------------------------|
| Birth thru PreK          |                  |                            |
| Kindergarten thru age 11 |                  |                            |
| Children Ages 0-11       |                  |                            |
| Young Adult Ages 12-18   |                  |                            |
| Adult Ages 19 and over   |                  |                            |
| Total                    |                  |                            |

One-to-One Programs / Summer Reading

| How many one-to-one program sessions did the library conduct?     |  |
|---|--|
| Has the library hosted a summer reading program in the past year? |  |

| Makerspace |
|------------|
|------------|

| What types of tools and materials do the library's |  |
|--|--|
| makerspaces include?                               |  |
|  |  |

#### Internet

| Total number of Internet computers for use by general public               |  |
|--|--|
| Annual number of public access/ internet use sessions (30-minute sessions) |  |
| Does the library offer public Wi-Fi service?                               |  |
| Annual wireless sessions   |  |
| URL of the library's webpage   |  |
| Annual Website Visits  |  |
| Does the library actively maintain a social media presence?                |  |

## Library Policies and Practices

| Does the library charge fines for overdue materials?              |  |
|---|--|
| What automation system do you use?                                |  |
| If you have an automated system, is it connected to the internet? |  |

#### Resource Sharing / Interlibrary Loan

| -                  | Received from/ borrowed from other libraries | Provided/sent/loaned to other libraries |
|--------------------|--|---|
| Out-of-state total |  |   |
| In-state total     |  |   |
| Total ILLs         |  |   |

## SECTION H - LIBRARYTRUSTEES

### Library Board Members

Does you library had a Library Foundation?

President's name and address

| Name                    | Address                                       |     | Office Held | Term    |
|-------------------------|---|-----|-------------|---------|
|                         |   |     |             | Expires |
|                         |   |     | President   |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
|                         | •   |     |             |         |
|                         |   |     |             |         |
|                         |   |     |             |         |
| Library Board Info      | rmation                                       |     |             |         |
| Trustee meetings he     |   |     |             |         |
|                         | by what governing body?                       |     |             |         |
| Trustee meeting sch     |   |     |             |         |
| Date of last public lik | orary board meeting                           |     |             |         |
| law?                    | d do you comply with the SD Open Meetin       |     |             |         |
| Does the library boa    | rd need training in any of the following area | as? |             |         |
| Friends of the Librar   | y / Library Foundation                        |     |             |         |
|                         | ve a Friends of the Library group?            |     |             |         |
| President's name        | and address                                   |     |             |         |

## SECTION I-J. - STANDARDS / POLICIES / EVENTS / SURVEY CONTACTS

Library policies & Plans

| Has the library board reviewed the following policies and plans in the past year? |  |  |  |
|---|--|--|--|
| Library bylaws  |  |  |  |
| Public service policies   |  |  |  |
| Collection development policy   |  |  |  |
| Public computer / Internet use policy   |  |  |  |
| Nonresident policy including reevaluating amount of nonresident fee               |  |  |  |
| Disaster plan   |  |  |  |
| Technology plan including timetable for software and hardware updates             |  |  |  |
| We need more information/examples on how to write the following plans/policies:   |  |  |  |

| Narrative listing any special events                       |  |
|--|--|
|  |  |
| Librarian or staff member completing the survey            |  |
| President of Board of Trustees/ or Director of Institution |  |

# **Supplemental Questions**

2020 Survey of Library Staff Pay
Comparison data from SD public libraries is available upon request to public libraries & their stakeholders.

|  | Lowest hourly wage | Highest hourly wage | List the job titles of staff reported in this row. (List up to five for each category.) |
|--|--------------------|---------------------|---|
| Librarians (reported in C06)             |                    |                     |   |
| Other library staff<br>(reported in C10) |                    |                     |   |
| ALA-MLS Librarians<br>(reported in C19)  |                    |                     |   |

# 2020 Supplemental Internet Questions

| What type of broadband connection does your library currently have? (select highest capacity if more than one type)  |  |
|--|--|
| Who pays for the library's broadband service?  |  |
| Who is/are your broadband service provider(s)? (you may have different landline and wireless providers)  |  |
| What is the average age of the library's public computers?   |  |
| Does the library have access to local IT personnel when needed?  |  |
| Describe the technology support available to your library:   |  |
| May SDSL staff contact your library's IT support person (or your Internet service provider, if you don't have IT support) if we have questions about your library's broadband service? |  |

IT support person or business SDSL staff may contact if we have technical questions about your library's broadband service:

| Name | Position / Title | Phone number | Email address |
|------|------------------|--------------|---------------|
|      |                  |              |               |
|      |                  |              |               |

#### SELECTED KEY RATIOS - FY 2019

| These are key ratios and percentages generated by the survey tool. Per capita ratios are based on the population of the library's legal service area (LSA)the population of the geographic area that the library serves.*   | Your library<br>FY 2019 | Your library<br>FY 2018 | Statewide<br>average<br>FY 2018 |
|---|-------------------------|-------------------------|---------------------------------|
| Population used for per capita ratios*  Per capita ratios: Divides the total monetary or service statistics by the population served. This ratio helps you compare values among libraries of different sizes.   |                         |                         | 762,122                         |
| Financial Measures  |                         |                         |                                 |
| Local government operating revenue per capita  All income from local government sources divided by LSA. This is the best single measure of the library's local financial support.   |                         |                         | \$34.47                         |
| Total operating revenue per capita Includes income from state, federal, and miscellaneous sources.  |                         |                         | \$36.28                         |
| Total operating expenditures per capita   |                         |                         | \$34.85                         |
| Collection expenditures per capita  This is the dollar amount spent per resident on new library materials.  |                         |                         | \$4.59                          |
| Service Measures  |                         |                         |                                 |
| Registered borrowers per capita**  The ratio of people registered to use library services. This can show what ratio of the community are active library users if the library regularly purges its files of inactive users.  |                         |                         | 0.49                            |
| Library visits per capita  The average number of library visits per resident. It is an indicator of public awareness of library services.   |                         |                         | 5.0                             |
| Total circulation per capita  The average number of loans made to residents. Low circulation ratios may be a result of low collection expenditures or indicate that the library should evaluate the relevancy of its new materials purchases to community needs.  |                         |                         | 7.7                             |
| Public internet uses per capita  The average number of sessions (measured in 30 minute units) per resident that the library's public computers were used.   |                         |                         | 1.3                             |
| Collection and Circulation Ratios   |                         |                         |                                 |
| Circulation turnover The number of circulation transactions divided by the total number of items in the library's collection. It is an indicator of how often each item is checked out. Low turnover rate may also indicate that the library should consider "weeding" its collection of outdated and unused materials. |                         |                         | 1.1                             |
| Circulation of children's materials as a % of total circulation<br>Compares ratio of children's materials circulated to total circulation. It is<br>useful to know when considering other services to children.   |                         |                         | 41%                             |
| Circulation of electronic materials as a % of total circulation Ratio of digital materials (ebooks, downloadable audiobooks, etc.) to total circulation.  |                         |                         | 11.8%                           |
| Library Program Ratios and Totals  Programs require increased allocation of library resources such as staff, time, materials.   |                         |                         |                                 |
| Total program attendance per capita Ratio of people in the community who attended library programs.   |                         |                         | 0.44                            |
| Children's attendance per program   |                         |                         | 21.6                            |
| Young adult attendance per program  |                         |                         | 13.9                            |
| Adult attendance per program  |                         |                         | 14.8                            |

<sup>\*</sup>For Lawrence, Meade & Pennington county libraries: We calculated your per capita population based on a formula that combines the library's local population and your library's ratio of total circulation for the county.

\*\*The library's registered borrower records should be purged of inactive users at least every three years.

ANNOTATIONS (attached to individual questions on the annual report form)



## SECTION B. - OUTLET / BRANCH INFORMATION -- FY

| B01. Location                                |                        |   |                              |              |  |  |
|--|------------------------|---|------------------------------|--------------|--|--|
|  |                        |   |                              |              |  |  |
| B02. Address                                 | B03                    | . City                                      | B04. Zip Code                | B05. Zip +4  |  |  |
|  |                        |   |                              |              |  |  |
|  |                        |   |                              |              |  |  |
| B06. County                                  | B06. County B07. Phone |   | B08. Outlet Code             |              |  |  |
|  |                        |   |                              |              |  |  |
|  |                        |   |                              |              |  |  |
| B09. Square footage of branch / outlet       |                        | B10. Number of bookmobiles in outlet record |                              |              |  |  |
|  |                        |   |                              |              |  |  |
|  |                        |   |                              |              |  |  |
| B11. Total public service hours OPEN per yea | ir                     | B12. Total number of                        | weeks per year bra           | anch is open |  |  |
|  |                        |   |                              |              |  |  |
|  |                        |   |                              |              |  |  |
| B13. Branch Librarian                        | B13. Branch Librarian  |   | B14. Total Branch Staff paid |              |  |  |
|  |                        |   |                              |              |  |  |
|  |                        |   |                              |              |  |  |
| B15. Total hours open during typical week    |                        | B16. Total days open during typical week    |                              |              |  |  |
|  |                        |   |                              |              |  |  |