

City Council Agenda Item Memo

From: Don Goff, IT Manager

Council Meeting: July 14, 2026

Subject: Resolution 26-047: Purchase of Barracuda Cloud-to-Cloud backup service

Presenter: Don Goff, IT

Summary:

This resolution authorizes entering into a 3-year agreement for Barracuda Cloud to cloud and entra-ID backup. Staff recommends approval.

Background:

This service allows the city to maintain required government compliance for legal governance for our Microsoft Office 365 cloud environment, including all employee and committee online ID's, Teams information, documents, and SharePoint sites. Current backup strategy costs around \$4,000 annually (Veeam O365), and does not capture all of the entra-ID information, which is now being targeted by hackers. This will allow the City to ensure all of its SaaS data in the Microsoft Azure cloud is backed up and secured, and also allows for a MUCH faster recovery if ever needed. It also frees up several terabytes of server data locally, which can be utilized elsewhere.

Item Details:

This cost is all-inclusive with unlimited usage and storage, and is licensed per O365 user. It is tied to our maximum Office 365 users, with some leeway for future growth if needed.

Legal Consideration:

None. Approved vendor who is already our reseller for Office 365 Basic.

Strategic Plan Consideration:

Fiscal Responsibility – Keeps the city prepared against any Azure SaaS data loss or legal issues arising from SaaS data. Saves staff time and energy locating emails or accidentally deleted data that may need to be recovered in the future.

Financial Consideration:

Sufficient funding is available for this expenditure. This will be paid for utilizing the funds for the Veeam backup for Office 365 funds and budget savings on the cost of cyber insurance from implementing cybersecurity infrastructure and planning like this. With rising inflation costs and IT costs rising at 5-10% per year, entering into a 3-year agreement vs 1 year will save the City over \$4,000 over the span of 3 years vs purchasing 3 one-year contracts.

Supporting Documentation:

Resolution

Quote